

# Camberley Care Trust

[www.camberleycare.org](http://www.camberleycare.org) | Tel: 01276 707692

Registered charity number: 298419



## Chairman's Chatter

This month it is great to be able to lead this edition of our newsletter with some very positive news for everyone involved in Camberley Care Trust and more importantly for the community at large.

After a gap of around 18 months, it is exciting to announce a full relaunch of our subsidised handyman service to provide a highly valued care and repair service for residents in Camberley and Frimley.

The recently introduced service is made possible by generous funding received from the Trustees of Surrey Heath Carers at the time this local charity ceased operations.

Unlike the service we operated previously, it is both affordable and sustainable, utilizing the services of local handy-people working for a heavily reduced hourly rate.

A soft launch, in operation for a couple of months has now developed into a full-scale relaunch, with a DBS cleared handy-person managed through our office team, using a process, similar to the car service.

Our new service sees clients pay just £20 fixed rate for up to one hour of work and a further £10 for the second, subsidised by Camberley Care funds, plus materials.

As was the case when we operated a similar service in the past, for insurance reasons our handy-person is unable to carry out safety-critical electrical, gas or plumbing work.

Most volunteers will remember the significant financial problems faced by our charity following the withdrawal of Council funding.

## Camberley Care by numbers

### Number of car trips Jan-Oct

2,914

### Volunteer drivers

56

### Total number of volunteers

76

## Christmas Cards Are Coming .....

After a very successful Christmas card sale last year, we are once again looking to generate income for our charity through the sale of Christmas cards.

It may only be October but packs of specially printed cards have already been ordered and will soon be available from our office team.

Price remains as last year at just £5.00 for a pack of 10.

With 76 volunteers on our books we hope to sell all 100 packs of cards quickly so do **please collect early**.

While it was sad to see the handyman service end, continuation in its previous form would have had a profoundly negative effect on our car service.

Thanks to the generous funding received from Surrey Heath Carers which, at the request of its Trustees at the time has been ring-fenced, our new service will be sustainable for the next several years with no impact whatsoever on our car service.

It would be remiss of me not to recognize the support of our Board and the dogged determination of office manager Natasha who has gone above and beyond to work this challenge through to completion.

Let's all celebrate this significant success.

The good news does not stop there however. Following a period of nearly one year I am delighted to confirm that we do now have a full time replacement for previous Treasurer Malcom Price identified.

With the wonderful support of interim Treasurer Bryan Dunford we have returned to a strong financial position and, while there can be no room for complacency, the worries of early to mid-2017 are behind us.

Bryan Dunford has possibly been one of the longest serving interim treasurers (anywhere!

He has been invaluable and I sincerely hope he will continue to support our Board of Trustees in some way, No pressure Bryan!

## Finance update

A huge thank you to Our Lady Queen of Heaven Church for its recent donation to support Camberley Care.

Such contributions, as well as the support of local church groups, remains critical to our ongoing success.

Our partnership with Easyfundraising has generated income of £457.24 to date but as the Christmas approaches and online sales boom, it has the potential to do much more.

Please encourage friends and family of all ages to register and when shopping online raise funds to support our work, with no additional effort required.



Our wonderful team of duty officers gathered together for a night of pizza, pasta and merriment in Zizzi's, Camberley town centre recently.

Word has it that the odd glass of wine might also have been consumed and as the evening progressed the volume of conversation and laughter increased accordingly.



A huge thank you to Natasha and Sue in Camberley Care Towers for herding the flock together for a most enjoyable evening.

Just one question – when and where is the next event!



## Donation envelopes and mileage claims

A huge 'thank you' to everyone who has helped smooth our administration process by ensuring that envelopes and mileage claims are brought into the office together.

We are now unable to process a mileage claim unless it is submitted with a donation envelope, unless a client is invoiced monthly by the office team.

If a customer does not give a donation for the service provided, drivers should make a note of this on the envelope submitted.

We appreciate your help.

### RAINBOW CAFÉ QUIZ NIGHT

**Our good friends at Surrey Heath Age Concern invite Camberley Care volunteers and clients to come join a fun Quiz Evening on Wednesday October 31 from 7.00 – 9.00 pm.**

**Venue is the Rainbow Cafe in central Camberley. Drinks and nibbles will be provided.**

**Tickets are £6.00 each with all proceeds going to Age Concern.**

**Individual and team participants are welcome.**

**Further information from:**

**Tel: 01276 707585 | e mail: [ageconcern-fandc@hotmail.com](mailto:ageconcern-fandc@hotmail.com)**

## Volunteer Drivers – the more the merrier 😊

As demand for our service increases, so too does the need for us to strengthen the pool of drivers to ensure we can cover periods of sickness and holiday without any negative impact on our service to the community.

We are currently advertising the need for more drivers in *Frimley Focus* magazine, in local churches and on social media channels.

If you know of a family member or friend who has a car, a driving licence and the odd hour to spare, from time to time, please ask them to consider supporting Camberley Care by volunteering their services as a driver.

We would love to hear from anyone who might be able to help.

Natasha or Sue, in the Camberley Care nerve centre would be very happy to explain more. They can be contacted by telephone on 01276 707692.

A huge thank you to current drivers who have helped cover particularly busy periods by undertaking more trips than usual.

## Parking changes at Aldershot Centre for Health

We have been advised that, yet again, parking arrangements for volunteer drivers visiting Aldershot Centre for Health have changed.

Having parked, drivers must now take their yellow badge to the Health Centre reception where a permit will be issued. This will include your registration number. All drivers must display this permit, along with their yellow badge, in the windscreen of their vehicle.

The new permit is valid for three months so please keep this in mind and keep it safe.

While the permit remains valid, there is no need to report to reception on arrival. Once the three-month period has expired, the above procedure must be repeated.

This information replaces all previous advice on this subject.

## Client Database

Did you know that at Camberley Care our duty of care extends beyond our clients and includes each of our volunteer drivers, duty officers and office team?

Part of this duty of care means we have a responsibility to ensure drivers are not faced with embarrassing or difficult situations which could have been avoided.

It is always helpful if drivers make the office team aware of any specific issues relating to our clients and, recognizing that some may not be in the best of health, inform us of any concerns regarding deterioration in mobility, memory or hygiene.

With this information to hand, our office team can provide the best possible service to volunteer drivers and clients alike.



**SAVE THIS DATE – WEDNESDAY DECEMBER 12, 2018**

**Please remember the date for our annual Christmas Tea Party.**

**The fun begins at 2.00pm and will continue until 4.00pm.**

**Venue is St Paul's Church, Camberley.**

**Free event for all volunteers.**

**Don't miss it!**